

Provider Bulletin

Molina Healthcare of Wisconsin, Inc.

July 13, 2026

ProviderTrak is Now Live — Access Your New Provider Enrollment & Credentialing Portal Today

Programs Impacted:

Medicaid SSI, BadgerCare Plus, Medicare Dual Advantage, Family Care, Family Care Partnership

Effective Date:

July 13, 2026

Summary:

Molina Healthcare of Wisconsin, Inc. (Molina) is pleased to announce that **ProviderTrak is now live** and ready for use!

This new platform supports provider enrollment, onboarding, credentialing, and network participation requests in one secure location. Self-service features allow network providers and their delegates to complete many provider application and credentialing activities electronically, track status, and respond to requests for additional information.

[Click here to access ProviderTrak.](#)

Available Features:

- Submit requests to join the Molina Healthcare network
- Complete provider application.
- Upload required onboarding and initial credentialing documentation electronically (e.g., W-9, licensure, certification, supporting documents)
- Track application and credentialing status in real time
- Respond to requests for additional information or documentation
- Manage user access and visibility for affiliated groups and practitioners
- Add practitioners to groups
- Upload rosters to add providers (this does not include roster changes, demographic updates, or terminations)
- Add facility locations
- Add new services/specialties

Additional Features and Enhancements:

ProviderTrak will continue to expand over time as additional features and functionality are rolled out. As a reminder, some existing provider data maintenance functions will continue to follow current Molina processes.

Until further notice, please continue to email the applicable completed forms or supporting documentation to MHWIProviderNetworkManagement@molinahealthcare.com for these tasks:

- Demographic updates
- Terminations / removal
- Ownership changes
- Tax ID / W-9 updates
- Supporting document updates
- Provider data maintenance requests

These processes apply to existing contracted provider maintenance requests. New provider onboarding, credentialing, contracting, and network participation requests should be submitted through ProviderTrak once available.

Provider Action Needed

[Click here to get started today!](#)

Note: If you are already loaded in Molina's Salesforce account, you may have received an email notification from Salesforce (plm_support@molinahealthcare.com) with a link to activate your account. You may follow the prompts in that email or click on the link above to sign up for ProviderTrak. To ensure receipt, please check your inbox as well as your spam or junk folders so the activation email is not missed.

Once you're set up in ProviderTrak:

- **Watch for notifications from Salesforce**—all ProviderTrak updates and communications will be sent through Salesforce, so please be sure these emails are not routed to junk or spam.
- **Keep your main Practice Manager contact information up to date** in ProviderTrak so you don't miss important notices, requests, or status updates.

Questions?

- If you have any questions, need help getting access, or want to explore additional information and training materials, visit [Join Our Network | Molina Healthcare](#).
- Access ProviderTrak [here](#).
- You may also contact your Provider Relations Manager or call Provider Services:
 - Medicaid SSI, BadgerCare Plus: [\(855\) 326-5059](tel:(855)326-5059)
 - Medicare, Family Care, or Partnership: [\(800\) 963-0035](tel:(800)963-0035)

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