



Molina Healthcare of New Mexico provider network contacts 2025

Molina Healthcare New Mexico (MHNM) network management & services leadership

Jennifer Sandoval, MHA

Vice President, Network Management & Operations

Jennifer has oversight and responsibility of MHNM Network Management, which includes credentialing, contracting, provider services and provider data management.

Phone: **(505) 304-5193**

Email: **Jennifer.Sandoval2@MolinaHealthcare.com**

Sean Preston

Director, Value-Based Programs

Sean oversees value-based programs to ensure partnerships with contracted providers with an emphasis on innovative payment models that link reimbursement to patient outcomes and quality of care.

Phone: **(505) 219-1444**

Email: **Sean.Preston@MolinaHealthcare.com**

Denise Hernandez

Director, Provider Contracts

Denise oversees provider contracting to ensure a robust network of providers through network development and the coordination of configuration, credentialing and accuracy of provider data.

Phone: **(505) 225-2172**

Email: **Denise.Hernandez2@MolinaHealthcare.com**

Marlene Driscoll

Manager, Provider Relations

Marlene oversees the establishment and maintenance of collaborative relationships with Molina's health care practitioners and facility providers, which includes provider engagement, education and provider service functions.

Phone: **(505) 264-2962**

Email: **Marlene.Driscoll@MolinaHealthcare.com**



Molina Healthcare of New Mexico provider network contacts 2025

Health systems, hospitals, large provider groups, Indian health care providers (IHCP)

Provider Relations

Jennifer Carlson

Provider Relations Manager

Phone: (505) 239-2061

Fax: (505) 798-7313

Work email:

Jennifer.Carlson@MolinaHealthcare.com

Contracting

Bridgette Benavidez

Provider Contracts Manager

Phone: (505) 219-0019

Fax: (505) 798-7313

Work email:

Bridgette.Benavidez@MolinaHealthcare.com

Specific providers: San Juan IPA, New Mexico Cancer Care, Desert States Physical Therapy, White Sands Healthcare System, Indian health care providers and UNM school based providers.

Hospitals & hospital groups statewide: UNM Health Sciences, Presbyterian Healthcare Systems, Texas Tech El Paso, Sierra Vista Hospital, Mountainview (and all other CHS Hospitals), Christus St. Vincent, Miners Colfax, Union County General, Rehoboth McKinley Health Care, Cibola General, Guadalupe County Hospital, Alta Vista Regional and Holy Cross

LTSS Providers

Provider Relations

Jennifer Aguilar

Lead Rep, Provider Relations

Phone: (505) 584-1105

Fax: (505) 798-7313

Work email:

Jennifer.Aguilar@MolinaHealthcare.com

Contracting

Candice Kelly

Provider Contracts Manager

Phone: (505) 218-6238

Fax: (505) 798-7313

Work email:

Candice.Kelly@MolinaHealthcare.com

Territory: LTSS providers in Catron, Chaves, De Baca, Dona Ana, Eddy, Grant, Hidalgo, Lea, Lincoln, Luna, Otero, Roosevelt, Sierra, Socorro, Torrance and Valencia.

Specific providers: Addus, Ambercare, Good Samaritan, Heritage and OPCO (Canyon Creek)



Molina Healthcare of New Mexico provider network contacts 2025

LTSS and Ancillary Providers

Provider Relations

Dolores Garcia

Sr. Rep, Provider Relations

Phone: (505) 218-6206

Fax: (505) 798-7313

Work email:

Dolores.Garcia@MolinaHealthcare.com

Contracting

Candy Kelly

Provider Contracts Manager

Phone: (505) 218-6238

Fax: (505) 798-7313

Work email:

Candice.Kelly@MolinaHealthcare.com

Territory: LTSS providers in Bernalillo, Cibola, Colfax, Curry, Guadalupe, Harding, Los Alamos, McKinley, Mora, Rio Arriba, San Juan, San Miguel, Sandoval, Santa Fe, Taos, and Union.

Specific providers: All ancillary and pharmacy providers statewide, ARCA, Genesis, Intelli-Care, and New Mexico Consumer Direct

Behavioral health providers statewide

Provider Relations

Victoria Perez

Lead Rep, Provider Relations

Phone: (505) 627-8236

Fax: (505) 798-7313

Work email:

Victoria.Perez@MolinaHealthcare.com

Contracting

Naomi Parra

Provider Contracts Manager

Phone: (505) 219-0023

Fax: (505) 798-7313

Work email:

Naomi.Parra@MolinaHealthcare.com

Specific providers: All behavioral health providers statewide

Physical health providers, Federally Qualified Health Centers (FQHCs) and School Based Health Centers

Provider Relations

La Dawna King

Sr. Rep, Provider Relations

Phone: (575) 973-0633

Fax: (505) 798-7313

Work email:

LaDawna.King@MolinaHealthcare.com

Contracting

Bridgette Benavidez

Provider Contracts Manager

Phone: (505) 219-0019

Fax: (505) 798-7313

Work email:

Bridgette.Benavidez@MolinaHealthcare.com

Territory: Physical health and FQHC providers statewide

Specific providers: Ben Archer Health Care, Debaca Family Health, La Clinica de Familia, PMS, First Choice Community, La Casa de Bueno Salud, La Familia, El Centro Family Health and all Federally Qualified Health Centers.



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General Contact Information

Type of request	Contact
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New provider contract requests

NMProviderContracting@MolinaHealthcare.com
Fax: **(505) 798-7313**

Adding providers to existing contracts:

- New provider joining an existing contracted group requires credentialing
- Rosters

MHNMCredentialing@MolinaHealthcare.com
Fax: **(505) 348-0932**
MHNM.ProviderServices@MolinaHealthcare.com

General provider questions/inquiries and Medicare Model of Care (MOC) training attestations

MHNM.ProviderServices@MolinaHealthcare.com
or contact your Provider Relations representative.

Provider appeals & grievances

Molina Healthcare of New Mexico
PO Box 182273
Chattanooga, TN 37422
Phone: **(855) 322-4078**

Claims disputes/reconsiderations fax:
(855) 378-3642

Provider appeals fax: **(855) 378-3643**

Molina Healthcare website
(Provider updates, newsletters, provider manual, forms, resources, provider portal)

New Mexico Providers Home
(MolinaHealthcare.com)