

2026 Medi-Cal Provider Manual Update

The following table identifies the chapters, sections, and subsections updated for the 2026 edition of the [Molina Medi-Cal Provider Manual](#). This summary does not include all the changes. Providers are encouraged to review and familiarize themselves with the entire document.

Chapter	Section	Subsection	Update	Page	Date
1. Contact information	Claims department	N/A	Updated language	4	11/2025
1. Contact information	Cultural and Linguistic Services	N/A	Updated contact information	6	11/2025 06/2026
1. Contact information	Facility Site review	N/A	Updated contact information	9	11/2025
1. Contact information	Prior authorization	N/A	Updated language	13	06/2026
1. Contact information	Contacts: Los Angeles County	TB Control Program	Updated contact information	17	06/2026
1. Contact information	Contacts: Health Net	Long-Term Services and Supports (LTSS)	Updated language	21	11/2025
2. Eligibility, enrollment, disenrollment	Eligibility for managed care	Eligibility verification	Updated language	34	06/2026
3. Benefits and Covered Services	Obtaining access to certain Covered Services	Immunizations	Updated language	44	06/2026
3. Benefits and Covered Services	Obtaining access to certain Covered Services	Community Health Worker (CHW) services	Updated language	48	06/2026
3. Benefits and Covered Services	Obtaining access to certain Covered Services	APL 25-011 HIV Pre-Exposure Prophylaxis (PrEP) Coverage	New section	49	11/2025
4. Benefits and Covered Services: Health Education	Tobacco prevention and cessation services	N/A	Updated language	50	11/2025
4. Benefits and Covered Services: Health Education	Tobacco prevention and cessation services	Provider training	Updated links	52	06/2026
4. Benefits and Covered Services: Health Education	Special programs provided by Molina	Diabetes Prevention program	Updated language	54	06/2026
5. Culturally and linguistically appropriate services	Various	Various	Important updates made throughout chapter. Please review in full.	58-64	11/2025

6. Provider responsibilities and information	Provider data accuracy and validation	Entire section	Updated language	66-68	11/2025 03/2026
6. Provider responsibilities and information	Electronic Claim submission requirement	N/A	New language	70	11/2025
6. Provider responsibilities and information	Availity Essentials portal	Digital Correspondence Hub	New language	72	11/2025 03/2026
6. Provider responsibilities and information	Provider network management portal: enrollment tool	N/A	New section	73	11/2025
6. Provider responsibilities and information	Compliance	N/A	New language	76	03/2026
7. Quality	Maintaining Quality Improvement processes and programs	N/A	Updated contact information	80	11/2025
7. Quality	Access to care	Entire section	Updated language	84-87	03/2026 06/2026
7. Quality	Well-child/adolescent visits	N/A	Updated language	93	06/2026
7. Quality	Health Management and Care Management	N/A	Updated language	95	11/2025
7. Quality	Clinical practice guidelines	N/A	Updated language	96	11/2025
7. Quality	Emergency care	Observation status	Updated language	101	06/2026
7. Quality	Provider/Practitioner review process	Medical Record Review (MRR)	Updated language	104	11/2025
10. Healthcare Services: Utilization Management	Utilization Management (UM)	UM decisions	New language	121	11/2025
10. Healthcare Services: Utilization Management	Utilization Management (UM)	Peer-to-peer	Updated contact information	126	03/2026
10. Healthcare Services: Utilization Management	Utilization Management (UM)	Requesting prior authorization	Updated language	126	11/2025 03/2026
10. Healthcare Services: Utilization Management	Utilization Management (UM)	Allied health services – Prior authorization requirements	New language	128	11/2025
10. Healthcare Services: Utilization Management	Inpatient management	Inpatient at the time of Termination of Coverage	New language	132	11/2025
10. Healthcare Services: Utilization Management	Inpatient management	Reporting of suspected abuse and/or neglect	Updated contact information	137-138	06/2026

10. Healthcare Services: Utilization Management	Health Management	Level 1 Health Management	Updated language	139	11/2025
10. Healthcare Services: Utilization Management	Inpatient management	Pediatric specialty Care Management programs	New language	141	11/2025
10. Healthcare Services: Utilization Management	Care Management (CM) process	Transitions of Care (ToC) program	New language	143	11/2025
11. Basic Population Health Management (BPHM) Care Management and Complex Care Management	N/A	N/A	Updated language	146	11/2025
11. Basic Population Health Management (BPHM) Care Management and Complex Care Management	Care Management Member Outreach and Assessment	N/A	New language	149	11/2025
12. Healthcare Services: Women's & adult health services, including preventive care	Pregnancy and maternity care	Provider/Practitioner responsibilities	New language	153	11/2025
12. Healthcare Services: Women's & adult health services, including preventive care	Perinatal Services available to Members and Providers/Practitioners	Frequency scheduling of perinatal visits/re-assessments	Updated language	157	06/2026
12. Healthcare Services: Women's & adult health services, including preventive care	Breastfeeding promotion, education, and counseling services	Human milk bank	New language	173	11/2025
12. Healthcare Services: Women's & adult health services, including preventive care	Family planning services	N/A	New language	178	11/2025
12. Healthcare Services: Women's & adult health services, including preventive care	Tuberculosis (TB) screening and treatment and Directly Observed Therapy (DOT)	All subsections	New and updated language throughout section.	190 - 194	11/2025
13. Healthcare Services: Pediatric & child health services	Children's Preventive Services including Early and Periodic Screening, Diagnostic and Treatment (EPSDT) services	Components of health assessment	Updated language	195	06/2026
13. Healthcare Services: Pediatric & child health services	Children's Preventive Services including Early and Periodic	Obtaining consent	New language	197	06/2026

	Screening, Diagnostic and Treatment (EPSDT) services				
13. Healthcare Services: Pediatric & child health services	Children's Preventive Services including Early and Periodic Screening, Diagnostic and Treatment (EPSDT) services	Follow-up for missed appointments	New language	197	06/2026
13. Healthcare Services: Pediatric & child health services	Immunizations	N/A	Updated language	198	11/2025
14. Healthcare Services: Home and Community-Based Services (HCBS) 1915 (c)	N/A	N/A	New language	219	11/2025
14. Healthcare Services: Home and Community-Based Services (HCBS) 1915 (c)	Multipurpose Senior Services Program (MSSP)	N/A	New language	224	11/2025
15. Healthcare Services: Managed Long-Term Services and Supports (MLTSS)	N/A	N/A	New language	226	11/2025
15. Healthcare Services: Managed Long-Term Services and Supports (MLTSS)	Community-Based Adult Services (CBAS)	All subsections	New language	227 - 231	11/2025
16. Healthcare Services: Alcohol & substance use disorders treatment & services	Palliative care	Pediatric palliative care – The “My Care” pediatric program	Updated language	248	06/2026
16. Healthcare Services: Alcohol & substance use disorders treatment & services	Hospice care	Referral	New language	259	11/2025
19. Healthcare Services: Human reproductive sterilization procedure and consent	Ordering of consent forms	N/A	Updated language	270	11/2025
20. Behavioral health	Behavioral Health Care Management	Access to Records and Information to Support Member Care Coordination and Care Management Activities	New language	273	11/2025
20. Behavioral health	Behavioral Health Care Management	Provider responsibilities – Behavioral Health data sharing	New language	273-274	06/2026

22. Claims and compensation	Various	Various	Important updates made throughout chapter. Please review in full.	278-285	06/2026
22. Claims and compensation	Coordination of benefits (COB) and third-party liability (TPL)	N/A	Updated vendor contact information	285	03/2026
26. Compliance: Quality Improvement	Provider/Practitioner review process	Provider/Practitioner Facility Site Review (FSR)	Updated language	310	11/2025
26. Compliance: Quality Improvement	Provider/Practitioner review process	Medical Record Review (MRR)	Updated language	310	11/2025
28. Compliance: Privacy requirements & information	Artificial intelligence	N/A	New language	322	11/2025 06/2026
28. Compliance: Privacy requirements & information	Uses and disclosure of PHI	Confidentiality of substance use disorder patient records	Updated language	322	11/2025
28. Compliance: Privacy requirements & information	Additional requirements for delegated Providers and atypical Providers	N/A	New language	326 - 333	11/2025
28. Compliance: Privacy requirements & information	Business contact information	N/A	Updated language	345- 352	11/2025
29. Credentialing: Site Review program	Initial full scope review	N/A	Updated language	353	11/2025
29. Credentialing: Site Review program	Compliance & Corrective Action Plan (CAP)	All subsections	Updated language	355	11/2025
29. Credentialing: Site Review program	Department of Health Care Services (DHCS) review Of Molina Healthcare's performance of facility site reviews	Review process	New language	358	11/2025
31. Delegation	Delegation reporting requirements	N/A	New language	369	11/2025
31. Delegation	Utilization Management	N/A	Updated language	372	11/2025
31. Delegation	Claims	N/A	Updated language	373	11/2025
32. Risk adjustment accuracy and completeness	Your role as a Provider	N/A	New language	377	11/2025
34. Enhanced Care Management	ECM eligibility and exclusions	N/A	New language	382	11/2025
35. Community Supports	CS descriptions and eligibility criteria	Respite services	Updated language	389	06/2026

35. Community Supports	CS descriptions and eligibility criteria	Asthma remediation	Updated language	391	06/2026
35. Community Supports	CS descriptions and eligibility criteria	Transitional Rent	New language	392	11/2025
35. Community Supports	CS descriptions and eligibility criteria	Claims	New language	393	11/2026