

Molina Healthcare NCQA Provider Newsletter Second Quarter Edition Has Been Posted

Molina Healthcare of Michigan publishes quarterly newsletters for our health care provider partners. The newsletter communicates medical management policies and procedures to support providers in delivering quality health care services to Molina members. This edition contains important updates and reminders - article titles listed below.

- **Salesforce communications**
- **Molina's utilization management**
- **Case management**
- **Important message – Updating provider information**
- **Practitioner credentialing rights: What you need to know**
- **Drug Formulary and pharmaceutical procedures**
- **Resource available on Molina's provider website**
- **Translation services**
- **Patient safety**
- **Care for older adults**
- **Hours of operation**
- **Non-discrimination**
- **Member rights and responsibilities**
- **Population health (health education, disease management, care management and complex case management)**
- **Quality improvement program**
- **Standards for medical record documentation**
- **Preventive health guidelines**
- **Clinical practice guidelines**
- **Advance directives**
- **Behavioral health**
- **Care coordination & transitions**
- **Health Risk Assessment and self-management tools**

Please visit Molinahealthcare.com/providers/mi/medicaid/home.aspx for the Second Quarter Provider Newsletter located under the Communications tab.

If you have questions, contact your local Molina Healthcare Provider Relations Team at:
MHMProviderServicesMailbox@MolinaHealthCare.Com.