

New Century Health Partnership for Cardiology Prior Authorizations

Information for Medicaid and Marketplace network providers

Effective April 1, 2022, Molina Healthcare of Ohio will begin a collaboration with New Century Health, a cardiology quality management company, to conduct medical necessity review on certain prior authorizations (PA). Additional information is included under the sub-headers below.

Scope:

Cardiology professional services will now require a PA from New Century Health in either a provider office, outpatient setting, inpatient setting, or ambulatory surgical center. This PA requirement applies to Medicaid and Marketplace (Exchange) members **ages 18 and older** for the following professional services:

- Non-Invasive Cardiology
- Non-Invasive Vascular
- Cardiac Cath and Interventional Cardiology
- Vascular Radiology and Intervention
- Vascular Surgery
- Thoracic Surgery
- Cardiac Surgery
- Electrophysiology

All PA requirements and codes are included in the [Prior Authorization \(PA\) Code List](#) posted on Molina's Provider Website, under the "Forms" tab, on the "Provider Forms" page. New Century Health may approve cardiac treatment for up to 90 days.

New Century Health will process cardiology PA requests for **providers who are in-network** with Molina for the Medicaid or Marketplace lines of business. **Out of network providers** should continue to send cardiology PA requests directly to Molina as they do today. Providers should continue to send any Medicare/MMP Medicare PA requests for the above-referenced services directly to Molina as they do today. **Behavioral Health providers** are also outside the scope of this new process.

IMPORTANT: New Century Health PA review and decisions are for professional services only and will not contain a determination for any inpatient level of care included on the request. Inpatient admission and length of stay will be determined by Inpatient Utilization Management (Concurrent Review) at the time of any needed hospitalization. Please follow Molina's inpatient notification process for any admission at the inpatient level of care, and it will be reviewed for medical necessity and decided at that time.

Prior Authorization Submission Process:

The requesting in-network provider must complete a PA request using one of the following methods:

- For providers' convenience, logging into the New Century Health Provider Web Portal is the preferred submission method: my.newcenturyhealth.com
- Calling (888) 999-7713, Cardiology – Option 3

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Questions?

Provider Services – (855) 322-4079
8 a.m. to 5 p.m., Monday to Friday
(MyCare Ohio available until 6 p.m.)

Email us at OHProviderRelations@MolinaHealthcare.com

Visit our website at
MolinaHealthcare.com/OhioProviders

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- Fax intake: (877) 622-6879

Peer-to-Peer:

Peer-to-Peers will be conducted by New Century Health via physician discussions with expanded collaboration to better discuss treatment plans.

Authorization Reconsideration and Retro-Authorization Reviews:

All retro-authorization and Extenuating Circumstances reviews should be sent to Molina following the process you use today. Effective April 1, 2022, the 30-day authorization reconsideration process has been modified to exclude all the above-listed cardiology professional services based on our partnership with New Century Health. Providers are strongly encouraged to take advantage of New Century Health's streamlined Peer-to-Peer process to hold timely conversations related to requested services.

The benefits of Molina partnering with New Century Health for cardiology services include:

- The use of clinical criteria, based on nationally recognized guidelines, to promote quality care
- Increased collaboration with physician offices to foster a team approach
- Peer-to-Peers: Physician discussions with cardiologists who can offer expanded collaboration and discuss treatment plans
- New Century Health's provider portal functionality offers instant approvals for PA requests meeting policy guidelines and will simplify the administrative process for providers to support the effective delivery of quality patient care to:
 - Obtain real-time approvals when selecting evidence-based New Century Health treatment care pathways
 - Determine which clinical documentation is necessary for medical review
 - View all submitted requests for authorization in one location
 - Check member eligibility

Should you have any questions or need access/training on the New Century Health provider portal, please call the New Century Health Network Operations department at (888) 999-7713, Option 6.

We look forward to offering you this program and hope it will enhance your experience with cardiology service authorizations.

Notice of Changes to Prior Authorization (PA) Requirements***Information for all network providers***

The updated [Prior Authorization \(PA\) Code List – Effective 4/1/2022](#) has been posted on our Provider Website, for an April 1, 2022 effective date.

To view the list of changes to the PA codes requiring PA, visit the Provider Website, under the "Forms" tab, under "Prior Authorization Code Lists" and reference the "2022 Q2 PA Code Changes 4-1-22" tab in the "Prior Authorization (PA) Code List – Effective 4/1/2022" PA Code List. This tab indicates any new non-covered codes, new codes that require PA, replacement codes, and which codes no longer require PA for all lines of business. All codes that continue to require PA appear on the "PA Code List" tab and are to be submitted to Molina for review.

Reminder: Molina posts new comprehensive PA Code Lists to our website quarterly. However; changes can be made to the lists between quarterly comprehensive updates. Always use the lists posted to our Provider Website under the "Forms" tab instead of printing hard copies. This practice ensures you are accessing the most up-to-date versions of Molina's PA requirements.