

Provider notice- UPDATE

March 14, 2023

Issue identified

Molina has identified a processing issue that impedes the re-adjudication of claims with dates of service prior to July 1, 2022, which require the need to be adjusted.

Impacted providers

This issue impacts providers who submitted claims that need to be readjusted with dates of service prior to July 1, 2022.

Resolution

The impacted claims are currently being adjudicated manually by the Claims Department.

All claims will complete manual re-adjudication by 3/31/2023. Providers can expect to begin receiving payments as early as 3/14 and subsequent pay cycles into the first few weeks of April.

Questions?

As always, your partnership with Molina is highly valued, and we are committed to providing you with excellent customer service. If you have any questions or concerns, please contact your Molina Provider Services Manager at MCCVA-Provider@molinahealthcare.com.

Sincerely,

Molina Healthcare