



Molina Healthcare



Behavior Analysis (BA) Quick Reference Guide

Behavioral health services encompass therapy, counseling, and educational programs designed to support mental well-being and recovery. By creating a safe and nurturing environment, these services help individuals develop coping skills and lead more fulfilling lives.

Behavior Analysis

Behavior Analysis Description

Behavior analysis (BA) services are highly structured interventions, strategies, and approaches provided to decrease maladaptive behaviors and increase or reinforce appropriate behaviors.

Coverage and limitations

We cover recipients under the age of 21 years requiring medically necessary services.

Is prior-auth required?

Yes. Refer to the Prior Authorization Code Lookup Tool on our website for requirements:

MolinaHealthcare.com/providers/fl/medicaid/home.aspx.

Important Links

Medicaid Fee Schedule	Rule 59G-4.002, Provider Reimbursement Schedules and Billing Codes Florida Agency for Health Care Administration (myflorida.com)
Behavior Analysis Services Information – AHCA	Behavior Analysis Services Information Florida Agency for Health Care Administration (myflorida.com)
Molina Healthcare Provider Manual	Provider Manual and Orientation (molinahealthcare.com)



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Billing Criteria:

Claim type:

Professional CMS 1500

Providers must only bill for services performed for 8 minutes or more when determining the number of billable 15-minute units. For services that exceed 15 minutes, providers must use the total minutes of service provided and divide by 15 to obtain the number of units. Remaining minutes of service greater than or equal to 8 minutes count as one unit and may be billed as such. Remaining minutes less than 8 do not count as a unit and are not billable.

Codes and Modifiers:

Providers must report the most current and appropriate billing code(s), modifier(s), and billing unit(s) for the service rendered, as incorporated by reference in Rule 59G-4.002, F.A.C.

Supervision: The supervisor may be reimbursed for observing a supervisee implementing the behavior plan. The supervisee will not be reimbursed when the supervisor is reimbursed for the same time period.

For additional information, please refer to important links on page 1.

Claim Submission:

We encourage all Providers to submit their claims through our Availity portal

Availity Essentials Portal Link: <https://provider.molinahealthcare.com/>

Availity Essentials portal Claims submitting benefits include:

Ability to add attachments to Claims	Check Claims status
Submit corrected Claims	Receive timely notification of a change in status for a particular Claim
Easily and quickly void Claims	Ability to Save incomplete/un-submitted Claims
Create/Manage Claim Templates	



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- Submit Claims to Molina through your EDI clearinghouse using **Payer ID 51062**
- For Paper claim submission:

Molina Healthcare of Florida Claims
PO Box 22812 Long Beach, CA 90801

Contact Us

<u>Department</u>	<u>Phone</u>	<u>Fax</u>
Member Services	<ul style="list-style-type: none"> • 866-472-4585 • TTY: (800) 955-8771 or 711 (English); (800) 955-8773 (Spanish) 	<ul style="list-style-type: none"> • 844-834-2155
Utilization Management	<ul style="list-style-type: none"> • 855-322-4076 	<ul style="list-style-type: none"> • (MMA/LTC) 866-440-9791 • (MP) 833-322-1061
MHFL Pharmacy Prior Authorizations	<ul style="list-style-type: none"> • 855-322-4076 	866-236-8531
Nurse Advice Line (24 hours/7 days a week)	<ul style="list-style-type: none"> • (English) 888-275-8750 • (Spanish) 866-648-3537 • TDD/TTY: 866-735-2929 (English) 866- 833-4703 (Spanish) 	
Provider Services	<ul style="list-style-type: none"> • 855-322-4076 	
	Department Mailbox: mflproviderservicesmanagement@molinahealthcare.com Territory Assignment: Provider Service Manager per FL Regions (molinahealthcare.com)	

<u>Department</u>	<u>Phone</u>	<u>Fax</u>
Claim Recovery Unit	<ul style="list-style-type: none"> • 866-642-8999 	
Behavioral Health	<ul style="list-style-type: none"> • (855) 322-4076 	
Electronic Funds (EFT) Change Healthcare/ECHO	<ul style="list-style-type: none"> • 888-834-3511 	
Appeals & Grievances	<ul style="list-style-type: none"> • (866) 472- 4585 	(877) 553-6504
	Mailbox: MFL_ProviderAppeals@MolinaHealthcare.com Online Resources: Provider Tip Sheet (molinahealthcare.com)	
Provider Contracting	Department Mailbox: MFLProviderNetworkManagement@MolinaHealthCare.Com Territory Assignment: Provider Service Manager per FL Regions (molinahealthcare.com)	