



## **Authorizations - Fax De-commissioning Notice**

Effective 4/1 Molina will no longer accept fax submissions for prior authorization requests. Please begin submitting all requests through our secure digital channels — Availity. This change improves processing speed, enhances security, and allows real-time status tracking. Fax submissions received after 4/1 will not be processed. Thank you for partnering with us to improve efficiency and member care.

### **Support During the Transition:**

To ensure a smooth transition, Molina has published Availity Support guides, recorded trainings and webinars. In the event your office has not registered for Availity, please visit [Availity.com/MolinaHealthcare](https://Availity.com/MolinaHealthcare) for details on Availity on-boarding and registration.

Additionally, please refer to our [Authorization submission training](#) in Availity for steps on how to submit authorizations through Availity. We are happy to walk through any on-boarding or technical questions you may have as well.

### **Feedback Request:**

At Molina, we are committed to making it easier for our provider partners to do business with us. Your feedback is a critical component of this process. We encourage you to communicate any questions and concerns to our feedback channels including: the Availity Portal & your dedicated Provider Services Representative to be promptly addressed.