Molina Healthcare of Nebraska, Provider Notice

Availity Only Prior Authorization Requests

12/15/2025

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As part of our ongoing commitment to improve operational efficiency, enhance security, and align with state and federal interoperability initiatives, Molina is decommissioning fax-based submission channels for prior authorization requests. Our goal is to transition to a secure, digital intake method via Availity by **January 31ˢᵗ, 2026**. This change will:

- Enhance data security by reducing risks inherent to fax transmissions.

- Improve processing speed and turnaround times for prior authorizations.

- Increase transparency for providers through Availity facilitated submission tracking.

- Proactive step in full electronic prior authorization adoption in accordance with AHIP Digital Prior Auth Mandate

Next Steps:

If you are new to Availity, register for access to Molina's online services at https://www.availity.com/molinahealthcare/. Training is availability through the Availity portal tool, and your Molina Provider Relations Representative is available to assist you with additional questions.

As a friendly reminder, providers may confirm if Prior Authorization is required through the Look Up Tool at www.molinahealthcare.com/providers/ne/medicaid/palookup, or by calling Provider Services at 844-782-2678, Monday – Friday, 7 a.m. – 6 p.m., Central Time, except for state holidays.

Please note that benefit determination is made by NE Department of Health and Human Services (DHHS). The determination of whether a service requires Prior Authorization *does not* correlate to coverage determination. For additional information on Prior Authorizations, please refer to the provider website at www.MolinaHealthcare.com/providers/ne/medicaid/claims/priorauth.aspx.

If you have general questions about this communication, please contact our Provider Relations Team at NEProviderRelations@MolinaHealthcare.com.